



SYSTEM MAINTENANCE NOTICE

HSBC Bank (Vietnam) Ltd. (“HSBC”) would like to inform you that we will conduct system maintenance during timeline below:

- From 00:30 AM to 06:30 AM (GMT+7) on Sunday, 14 June 2020
- From 00:00 AM to 05:00 AM (GMT+7) on Monday, 15 June 2020

During the maintenance period, the following HSBC Card’s services will be temporary unavailable:

Card Type	Unavailable Services
HSBC Credit Card (Visa & Mastercard)	<ul style="list-style-type: none">• Cash withdrawal at ATM (include ATM HSBC, VISA/Plus and Master/Cirrus)• Point of Sales transactions (POS)• Online transactions• Personal Internet Banking Services and Phone Banking Services for HSBC Credit Card
HSBC Debit Card	<ul style="list-style-type: none">• Cash withdrawal at ATM (include ATM HSBC, VISA/Plus)• Point of Sales transactions (POS)• Online transactions• New registration for Personal Internet Banking Services and Phone Banking Services for HSBC Debit Card

HSBC services will be back to normal after the downtime. During the downtime period, HSBC Customer Services Hotline still operate as usual. You can contact us via:

- Personal Banking Customer: (84) 28 37 247 247 (in the South) or (84) 24 62 707 707 (in the North)
- HSBC Visa Platinum: (84) 28 37 247 248
- Premier Customer: (84) 28 37 247 666

HSBC apologises for any inconvenient this may cause. We look forward to your continue patronage to HSBC products and services.

Your faithfully,

HSBC Bank (Vietnam) Ltd.