

HSBC HOLIDAY NOTICE FOR NATIONAL DAY 2021

Dear Valued Customers,

HSBC Bank (Vietnam) Ltd., wishes to announce that we will close for **National Day** from 2nd September 2021 to 3rd September 2021.

1. HSBC Branches and Transaction Offices:

	Wednesday, 01st September 2021	Thursday, 2nd September 2021 and Friday, 3rd September 2021	Monday, 06th September 2021	Tuesday, 07th September 2021
Ha Noi	Open for business from 08:00 AM to 5:00 PM.	Closed for National Day	Re-open for business from 08:00 AM to 5:00 PM.	
Da Nang	Temporarily closed		Re-open for business from 08:00 AM to 5:00 PM.	
Binh Duong	Temporarily closed		Temporarily closed	Re-open for business from 08:00 AM to 03:30 PM
Ho Chi Minh City	HSBC Ho Chi Minh Branch at Metropolitan Building, 235 Dong Khoi District 1 HCMC opens for business from 08:00 AM to 03:30 PM		HSBC Ho Chi Minh Branch at Metropolitan Building, 235 Dong Khoi District 1 HCMC re-opens for business from 08:00 AM to 03:30 PM	
	All other Branches and Transaction offices are temporarily closed.		All other Branches and Transaction offices are temporarily closed.	All Branches and Transaction offices re-open for business from 08:00 AM to 03:30 PM

- The re-opening of HSBC Branches and Transaction Offices will be subject to further announcement from the Authorities. The Bank will keep our customers posted with the latest updates.
- All services with instructions submitted or routed to us after respective cut-off times will be processed on the first working day after holiday.



4. The following banking services will be available during the holiday period:
 - HSBC Online Banking
 - HSBC Vietnam mobile banking application
 - HSBC ATMs and all card transactions
 - HSBC Contact Center for **Personal customers**:
(84-28) 37 247 247 (the South);
(84-24) 62 707 707 (the North)
 - HSBC Contact Center for **Premier customers** and **Platinum Credit cardholders**:
(84-28) 37 247 666 (for Premier customer);
(84-28) 37 247 248 (for Platinum Credit cardholder)
5. The products or services which are valued or due during the holiday period will automatically mature on the first working day after the holiday with interests calculated accordingly.
6. Cards retained at HSBC ATMs during holiday period will be available for customer collection at HSBC Branches and Transaction Offices from the 3rd working day after the holiday.

Wish you and your family a happy and safe holiday.

HSBC Bank (Vietnam) Ltd.

