

TERMS AND CONDITIONS
“DINING PROMOTION
WITH HSBC CREDIT CARDS IN MAY”
(This Terms and Conditions takes effect from 1 June 2021)

Customer is advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program means that Customer has read, understood and accepted these Terms and Conditions.

1. The **“Dining Promotion with HSBC Credit Cards”** Promotion (the **“Promotion”**) is applied at Shopee and takes effect from 1/6/2021 to 30/06/2021 (the **“Promotion Period”**)
2. This Promotion is applicable for customers who satisfy any and all the following conditions: (**“Eligible Customer”** or **“Eligible Cardholder”** or **“Cardholder”**)

2.1 Promotion is applicable for HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. (**“HSBC”** or **“Bank”**) in Vietnam:

- HSBC Visa Platinum Credit Card
- HSBC Visa Cash Back Credit Card
- HSBC Visa Classic Credit Card

(These credit cards shall be referred to as **“HSBC Credit Cards”** or **“Cards”**)

3. This Promotion shall not apply for:
 - The Promotion is not applicable for HSBC Corporate Credit Card.
 - Cardholders will not eligible for this Promotion if his/her Credit Card is delinquent, blocked.Note: Cardholders with card yet to be activated will have to activate their Cards prior to purchase.

4. Details of the Promotion:

4.1 Offer details (“Offer”):

- The eligible cardholders will receive 01 stamp when they pay their dining bill for an amount of VND 1,000,000 or above with their HSBC Credit Card, during the Promotion Period
- Collect 4 stamps during the Promotion Period and receive 01 E-Voucher worth VND 300,000 from Urbox (**“E-Voucher”**)
- The maximum reward per eligible customer is 1 during promotion period

4.2 Urbox Terms and Conditions:

- a. Maximum 1,000 E-Vouchers during Promotion Period

b. How to enjoy the Offer:

Every Eligible Cardholder will receive a unique account to log in the Program website during the campaign period (called **“HSBC’s Program Account”**)

❖ Step 1: HSBC will send EDM to Eligible Cardholder with login credentials within 08 working days. This message will be sent once during the Promotion Period to the cardholders email address registered with the bank. The content will include:

- (1) Player ID;
- (2) Password;
- (3) Link to website; and
- (4) Stamps collected

Note:

- *Player ID is unique code randomly generated code by HSBC*
- *Customers takes responsibility of keeping Player ID and Password confidential during Promotion Period*
- *Password is given one time only and cannot be changed during the Promotion Period*

❖ Step 2: Eligible Cardholder click on the provided link, input the Player ID and Password to log in.

❖ Step 3: Eligible Customer can now access and see the stamps collected

❖ Step 4: Once the required stamps are collected, HSBC will notify customers and cardholder need to paste the stamps and get the rewards. The reward can be viewed in the “Wallet” on the website.

❖ Step 5: Eligible Customer click on the link of voucher on the website and use it

c. Urbox Terms and Conditions:

- Urbox e-vouchers are used at Urbox's partners (Gogi House, Manwah, etc.). To learn more about how to use the gift code and the list of partners, please refer to the redemption link at the Program website.
- Each e-voucher is valid within three (03) months from the date HSBC upload e-voucher to website and cannot be exchanged for cash or refunds (if any).
- E-voucher will no longer be valid after the expiration date and will not be extended further.
- Urbox E-Voucher will be subject to terms and conditions of Urbox. All matters related to the Offer on Urbox, please contact Urbox for consultation (<https://urbox.vn/>).
- In accordance with notification/ registration with authorities, we may terminate the Promotion earlier than the plan or change the Offer if the amount of allocated Offers is over before Promotion Period end.
- The deadline to get E-Voucher is 30/7/2021. After 30/7/2021, Eligible Cardholders collected 4 stamps cannot get voucher in website.
- In case of any queries, please contact HSBC about Program before 15/7/2021 for further support

d. General terms:

- Issued by HSBC Bank (Vietnam) Limited

- Eligible transactions made at merchants registered under MCC 5811, 5812, 5813, 5814. (customers do not know what these codes represent so suggest removing it)
 - Eligible Spends are transaction made by HSBC Credit Card during Promotion Period and posted to the HSBC system no later than 07 July 2021. HSBC will consider the transaction date and posted date as recorded by HSBC's system and shown on credit card statements of cardholders to define the Eligible transactions. Notice: The SMS notification about the transaction completion does not mean that the transactions posted in HSBC system.
5. Eligible Cardholders may not receive the Offer if the Offer allocated for the Promotion Period runs out.
 6. Full details of this Promotion shall be announced on HSBC's website (www.hsbc.com.vn) from 1/6/2021 onwards.
 7. For all matters related to the Promotion, please contact HSBC for resolving.
 - HSBC Visa Platinum: (84) 28 37 247 248
 - HSBC Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)
 8. In case of any dispute arising out of or in connection with this Promotion, HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
 9. These Terms and Conditions shall be applied simultaneously with terms and conditions of general, HSBC Debit Card, HSBC Credit Card and HSBC Premier Credit Card Agreement.
 10. These Terms and Conditions are subject to changes at any time as HSBC may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on website of HSBC prior to application.
 11. These Terms and Conditions are made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.